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Designation:
System Engineer

Expertise:
HCI,CAS,VDI,Vmware,Linux,Wi
ndows



How to access VM console if asking for the Password on HCI

03-08-2026

Presentation Participants:

Dated: Aug 03, 2026

Venue: H3C Office

Participants:

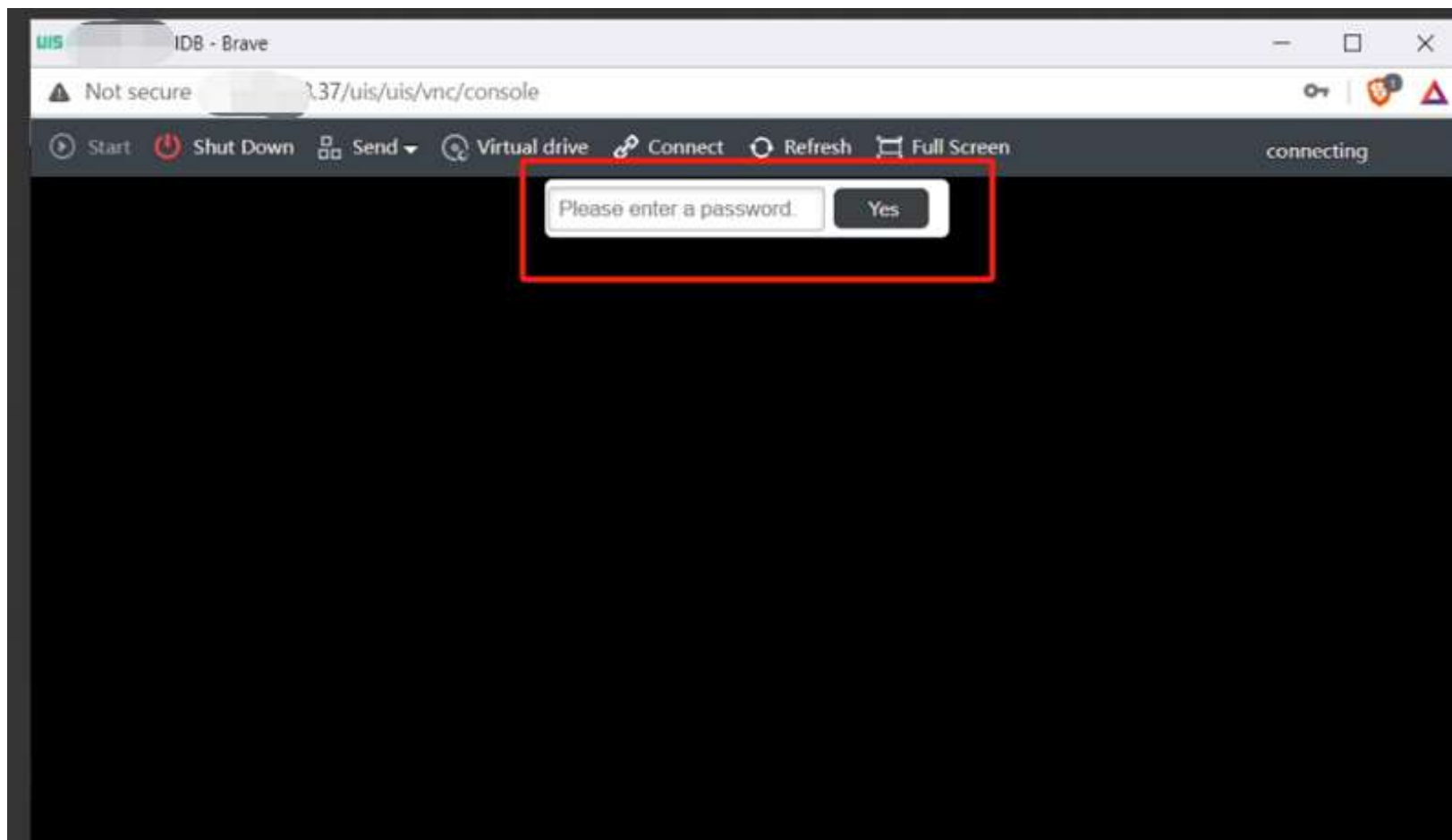
Shoaib Muhammad	(Network & Security Engineer)
Atif Noor Sameja	(Senior System Engineer)
Nouman Khalid	(Network Engineer)
Agha Muhammad	(Network Engineer)
Muhammad Johar	(Network Engineer)
Faseeh Ahmed	(Network Engineer)
Wasiullah Zafar	(Junior System Engineer)
Umair Khan	(SMB Engineer)
Osama Bin Qasim	(Network Engineer)

Agenda:

How to access VM console if asking for the Password on HCI

Problem Description:

When we want to access the VM via the **console page** , and it has a tip need **console password**? But the VM itself **didn't configure** password.



Process Analysis:

Check the **VNC** configuration page of the virtual machine and find that the **password** configuration has been **turned off**.

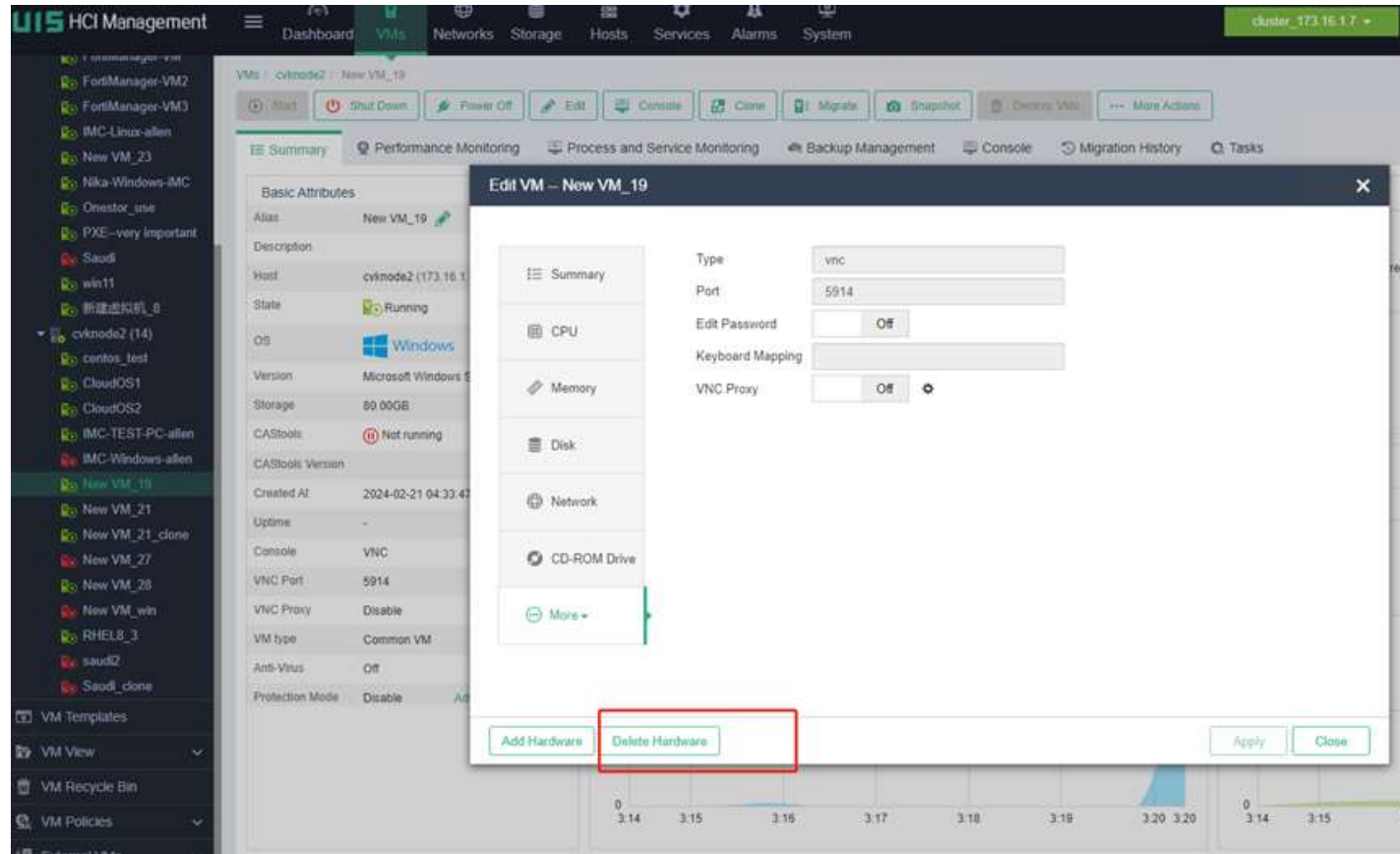
Type	vnc
Port	5900
Edit Password	☐ Off
Keyboard Mapping	
VNC Proxy	☐ Off

We **observed** that the password was turned on before and then **turned off** manually

Solution:



Try removing the virtual machine's VNC hardware and then re-adding it.
Delete the VNC:



Readd a Console Hardware:

Edit VM – ADCampus-1

Add Hardware

1 Hardware Type 2 Configure

Hardware Type Console

Console hardware is a framework that stores management tools, including folders and other containers, webpages, and other management items. A console has a window that provides a tree view of managed items and their management attributes, services, and events.

Next

Details	
Hardware Type	Console
Type	VNC
Port Assignment Method	Automatic
Keyboard Mapping	Same as Host

Add Hardware Delete Hardware Apply Close

After readding the VNC console the issue was resolved:

Thanks !