

Alarm Notification Is not forwarded to Message Notification according to the configured level

PLAT Liangjinbao 2021-12-20 23:46:32 Published

Network Topology

irrelevant

Problem Description

Configuring Alarm Forwarding,

The notification alarm is not correctly sent. We already configure send only the "critical" and "major" , but we still received the "info"

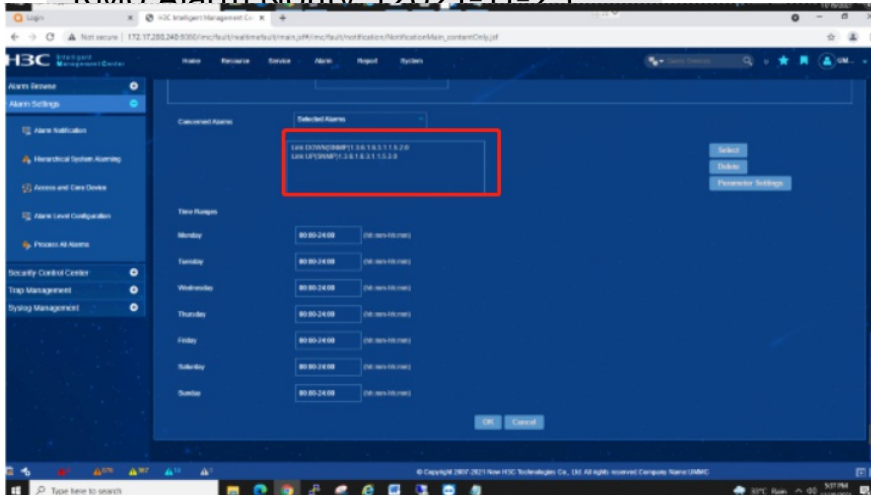
2:45

4G

Process Analysis

1. Check whether alarms of the info type are selected, but the alarms of the INFO type are still forwarded 66688 >
2. After you set alarm forwarding of the INFO type, the system directly forwards alarms of the info type and recovery type. If only critical warning forwarding is set, only recovery alarms are forwarded. Therefore, we can determine that the fault occurs in the recovery alarm.

RMO Alarm Notify: [2021-11-25

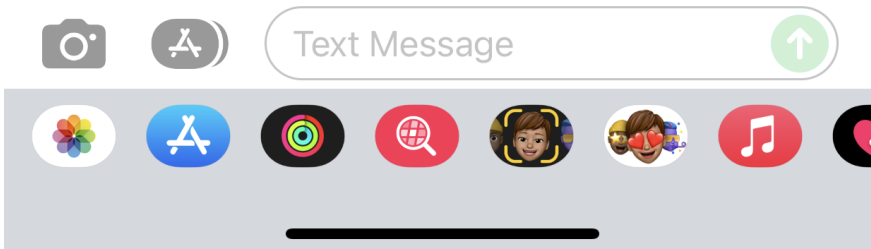


RMO Alarm Notify: [2021-11-25

Time	Function Module	Cell Phone Number	SMS Message Content	Result	Delete
2021-11-19 17:30:23	Alarm Management	6019792689	Alarm Notify: [2021-11-19 17:30:23] UA MT DOB: H3C(172.18.250) [Major] Link DOWN	Success	
2021-11-19 17:30:23	Alarm Management	6019792787	Alarm Notify: [2021-11-19 17:30:23] UA MT DOB: H3C(172.18.250) [Major] Link DOWN	Success	
2021-11-19 17:30:23	Alarm Management	60122610264	Alarm Notify: [2021-11-19 17:30:23] UA MT DOB: H3C(172.18.250) [Major] Link DOWN	Success	
2021-11-19 17:30:17	Alarm Management	6019792689	Alarm Notify: [2021-11-19 17:30:17] DS MT L1: 118.2.1.1 [Major] Link DOWN	Success	
2021-11-19 17:30:17	Alarm Management	6019792787	Alarm Notify: [2021-11-19 17:30:17] DS MT L1: 118.2.1.1 [Major] Link DOWN	Success	
2021-11-19 17:30:17	Alarm Management	60122610264	Alarm Notify: [2021-11-19 17:30:17] DS MT L1: 118.2.1.1 [Major] Link DOWN	Success	
2021-11-19 16:46:12	Alarm Management	6019792689	Alarm Notify: [2021-11-19 16:46:11] UA XPKSP L4: A(172.18.248) [Info] The device correctly responds to poll packet	Success	
2021-11-19 16:46:11	Alarm Management	6019792787	Alarm Notify: [2021-11-19 16:46:11] UA XPKSP L4: A(172.18.248) [Info] The device correctly responds to poll packet	Success	
2021-11-19 16:46:11	Alarm Management	60122610264	Alarm Notify: [2021-11-19 16:46:11] UA XPKSP L4: A(172.18.248) [Info] The device correctly responds to poll packet	Success	
2021-11-19 16:45:08	Alarm Management	6019792689	Alarm Notify: [2021-11-19 16:45:08] UA XPKSP L4: A(172.18.248) [Critical] The device does not respond to poll packet	Success	
2021-11-19 16:45:08	Alarm Management	6019792787	Alarm Notify: [2021-11-19 16:45:08] UA XPKSP L4: A(172.18.248) [Critical] The device does not respond to poll packet	Success	

packet

RMO Alarm Notify: [2021-11-25
14:44:47] SVR-MT-
R08(172.17.180.245) [Critical] The
device does not respond to poll
packet



Solution

1. Alarm forwarding of the recovery type is configured by default on the platform. The recovery type of alarms is info.

You need to manually disable this function

